



About the ID Clinic

Identification that the ID Clinic can assist with:

- Canadian Birth Certificates
- Verification of Status (formerly Record of Landing)
- Canadian Citizenship Certificate (replacement of lost document only)
- Ontario Health Card
- Ontario Photo Card / Ontario Drivers License (replacement or renewal of full G license only. The ID Clinic cannot pay for reinstatement fees or fines)
- Confirmation of SIN Letter

The ID Coordinator will:

- Assist with completing application forms
- Support clients with booking/attending appointments at Service Ontario
- File and pay for applications on behalf of clients
- Provide a mailing address for clients when necessary
- Provide clients with the option to store Identification in the ID Bank (program has a fireproof safe that can be accessed 7 days a week for pick up/drop-off)

Eligibility Criteria:

- Must reside in York Region
- Must be receiving one of the following OR have no income: OW/ODSP, OAS, GIS, CPP-D

Clinic Schedule

ID Clinic's operate on a walk-in, first come first served basis. Ontario Photo Card/Health Card/Drivers license/Citizenship Certificates *require an additional appointment* that will be booked when the client attends the ID Clinic. **Clients should bring any copies/originals of ID they have with them when they attend the ID Clinic.**

ID Pick-up location & ID Bank: Newmarket Drop-By (17837 Yonge St)

Mon – Fri 8am to 8pm

Sat – Sun 12pm to 4pm

No Clinics or ID Bank on Stat Holiday's

Richmond Hill – Krasman Centre Every Tuesday 10am – 12:30pm	Richmond Hill – 50 High Tech Rd 'Community Resource Centre 3 rd floor' 1 st & 3 rd Tuesdays of the month 1:30pm – 4:30pm	Richmond Hill – 360 Kids Home Base 10415 Yonge St 2 nd & 4 th Tuesdays of the month 1:30pm – 4:30pm (clients ages 13-26 only)
Sutton – Georgina Drop-By 20849 Dalton Rd Every Wednesday 10am – 1pm	Keswick – 24262 Woodbine Ave 'Community Resource Centre' 2 nd Wednesday of the month 2pm – 4pm	Newmarket – Drop-By 17837 Yonge St Every Thursday 12pm – 4pm

Mobile or Virtual ID Clinic services can be requested by Service Providers, for clients with accessibility needs – email juliat@innfromthecold.ca

Valid July – September 2026