About the ID Clinic

Identification that the ID Clinic can assist with:

- Canadian Birth Certificates
- Verification of Status (formerly Record of Landing)
- Canadian Citizenship Certificate (replacement of lost document only)
- Ontario Health Card
- Ontario Photo Card / Ontario Drivers License (replacement or renewal of full G license only. The ID Clinic cannot pay for reinstatement fees or fines)
- Confirmation of SIN Letter

The ID Coordinator will:

- Assist with completing application forms
- Support clients with booking/attending appointments at Service Ontario
- File and pay for applications on behalf of clients
- Provide a mailing address for clients when necessary
- Provide clients with the option to store Identification in the ID Bank (program has a fireproof safe that can be accessed 7 days a week for pick up/drop-off)

Eligibility Criteria:

- Must reside in York Region
- Must be receiving one of the following OR have no income: OW/ODSP, OAS, GIS, CPP-D

Clinic Schedule

ID Clinic's operate on a walk-in, first come first served basis. Ontario Photo Card/Health Card/Drivers license/Citizenship Certificates *require an additional appointment* that will be booked when the client attends the ID Clinic. **Clients should bring any copies/originals of ID they have with them when they attend the ID Clinic.**

ID Pick-up location & ID Bank: Newmarket Drop-By (17837 Yonge St)
Mon – Fri 9am-8pm
Sat – Sun 12pm to 4pm

No Clinics or ID Bank on Stat Holiday's

Richmond Hill – Krasman Centre Every Tuesday 10am – 1pm	**Richmond Hill – 50 High Tech Rd** 'Community Resource Centre' 1st Tuesday of the month 2pm – 4pm	**360Kids – Home Base** 2nd Tuesday of the month 2pm-4pm (clients ages 13-26 only)
Sutton – Georgina Drop-By 20849 Dalton Rd Every Wednesday 10am – 1pm	**Newmarket – Drop-By** 17837 Yonge St Every Thursday 12pm – 4pm	**Georgina Food Pantry** 4th Friday of the month 9am – 12pm
ServiceON – Sutton *Ontario Photo Card or Health Card* **BY APPOINTMENT ONLY –** client must attend an ID Clinic to book	**ServiceON – Newmarket** *Ontario Photo Card or Health Card* **BY APPOINTMENT ONLY –** client must attend an ID Clinic to book	**ServiceON – Richmond Hill** *Ontario Photo Card or Health Card* **BY APPOINTMENT ONLY –** client must attend an ID Clinic to book

Mobile or Virtual ID Clinic services can be requested by Service Providers, for clients with accessibility needs – email juliat@innfromthecold.ca

Valid October – December 2026